Webinar-Based Training Program



To assist our customers with their training needs, we have launched a webinar-based training program.



International Insurance Institute, Inc.SM

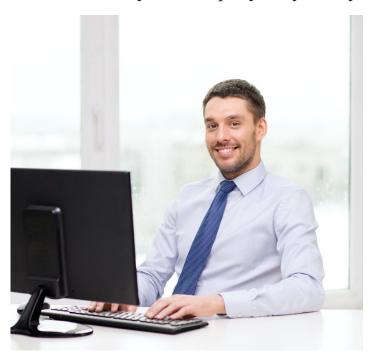
PROVIDING SPECIALIZED MULTI-LEVEL SUPPORT TO CLAIMS ENVIRONMENTS www.InsuranceInstitute.com 504.393.4570 Because of the national health threat caused by the Coronavirus, International Insurance Institute has cancelled all inperson training classes through the end of 2020.

We have received many requests for training that can be delivered via webinar during this time of social distancing. To assist our customers with their training needs, we have launched a webinar-based training program.

Virtually any in-person workshop in our current catalog can be delivered in a



condensed webinar format specifically for your company employees. Each webinar would be for your company only, and you would have the option to purchase the



recording of the webinar to install on your company LMS for future viewing.

Popular topics include:

- Negotiation Skills for the Claims
 Professional
- Awesome Claims Customer Service
- Real-Life Time Management
- Business Writing for Claims
- Dealing with Difficult Customers

To view samples, go to <u>https://vimeo.com/showcase/7299922</u> If you are interested, please contact Teresa Headrick, Sr. Course Designer at (423) 386-5604 or <u>teresa@insuranceinstitute.com</u>.